

Room:Lemon Lime | 1:10pm

Topic Title: First 100 Days - A Guide for Scrum Masters Joining a Team

Initiator:Paul Singer & Darlene Pike

SUMMARY HIGHLIGHTS:

Session working Document -

<https://docs.google.com/document/d/1mOPWNoFpQnpGFcp-yMjn5ou5PzqsqXX194fWI3ZprTA/edit?usp=sharing>

We are in the business of delighting customers - the more we know about hte stakeholders and customers and product as possible

Establish boundaries

Establish Roles and responsibilities - inside and outside the team - know who to go to when something needs to be done. Not a RACI chart, but know who holds the keys

Quarterly review of team charter etc.

Make sure the team understands the value and purpose of the ceremonies and what should come out of each one.

Seek out the quiet stakeholders and impacted individuals and learn about their needs.

Know who to talk to when problems come up. Ask for permission to interact with them in the future when needed.

Metrics - Be realistic that the timing might mean the value is not known for a while. Why are you measuring whatever you are measuring. Are people more interested in the outcome of the project, the input, or the output?

Evolving metrics over time is key.

Servant leader - I am her to clear the path so that you can be more successful

Open office hours instead of scheduled 1:1's

Look outside the team to get a more rounded picture of the team, get input from there

Reverse engineer results want, how are going to measure them and from there determine what data to gather now to measure against later

Trust is the result of high psychological safety - create a safety charter, internal and external.

Relationship between the PO and SM is key. The PO is still a team member.

Defining boundaries is a huge step toward creating trust.

A 4th option for this could be examining the 8 Stances of the Scrum Master and what you would do for each in the first 100 days